



Serra Cooperative Library System
c/o SCLC, 254 N. Lake Ave. #874, Pasadena, CA 91101

TECHNOLOGY AND AUTOMATION REVIEW COMMITTEE

San Diego County Library, 5560 Overland Ave.

San Diego, CA 92123

July 12, 2023

9:30 – 11:30am

Zoom Meeting ID: 815 7334 7888 Password: 074197

Conference call: 669 444 9171

Minutes

All items may be considered for action.

1. Call to Order 9:40 am

Phil Gunderson

2. Roll Call

Phil Gunderson

Phil Gunderson, SDPL, Sam Liston, Oceanside, Jacqui Petri, Carlsbad, Alex Neu, National City, Nick Burmeister, Coronado, Katy Duperry, Escondido, Jennifer Lawson, SDCL.

3. Assignment of Note-Taker: Jennifer Lawson

Phil Gunderson

4. Review of Minutes from 4/12/2023

Phil Gunderson

Approved with no changes. Sam motions, Jennifer seconded.

5. Public Forum

Phil Gunderson

Opportunity for any guest or member of the public to address the committee on any item of Administrative Council business.

No members of the public present.

6. Open Issues

Phil Gunderson

- a. eMagazine Use

Jacqui Petri

eMagazine use (Jacqui Petri) – eMag service in SDDL was turned off for two full months last July and August. When they came back, Serra’s average monthly checkouts per month was 1860, which is about 100 higher monthly average than last fiscal year. But with those two months of 0 circs, the yearly SDDL emag use was 12% lower than last year. Now, Flipster. Flipster gets more than twice the number of checkouts as SDDL. Flipster’s monthly average and yearly number of checkouts also decreased – by 14% from last year. Serra’s total Flipster + OverDrive checkouts decreased by 13% from last year.

- b. LINK+ update

- i. Carlsbad paused until Fall.

- ii. Currently implementing Imperial and El Centro. Imperial got a large grant to help fund, but they need to implement sooner than planned, due to requirements for the grant.

- iii. San Diego Public is live.
- iv. National City/III had difficulty with extracting data from the ILS and analyzing data. Scheduled to go live Aug 16. Working on staffing and workflow. One of PT Tech Services staff will be managing daily work.
- v. Who does Link+ daily work at each library?
 - Escondido - Circ and Tech Services
 - SDPL – Access Services
 - SDCL – Account Services
 - Oceanside – Support Services, which includes both Circ and Tech Services.

c. Discover & Go updates

- i. Oceanside - on and functioning.
- ii. National City also live, but usage slow.
- iii. Coronado – Lambs Players, Rep. Will ask if they’d like to participate.
- iv. SDCL – up and working.

7. Updates from STARC members

All

SDPL – During Open Plus pilot, 22 people signed up with limited use. Offered holds pick up only, for 2-3 hours after the library closes. May not expand service. Link+ - went live. Some delays. Visited SDCL to see workflow. Paused implementation and shifted to a decentralized processing for Circuit, then added Link+. In June – patrons borrowed 102 items. Loaned 434. Pick list are predominantly for Central and older titles.

Coronado (Nick) – Link+ has affected their weeding. Keep some titles when not owned by many other libraries. More comfortable weeding if owned by many.

Oceanside (Sam) – Opened a little branch. Excited to do Discover and Go in a meaningful way. Does anyone else have a bunch of Chromebooks that they lend out? Has some licensing questions. Summer Reading in full swing.

Carlsbad (Jacqui) – Implemented auto renewals this week. Limit is 3. Bought STEAM kits from Penworthy. Containers are falling apart, but they’re super popular, out all the time. Recommend.

SDCL (Jennifer) – Addressed some intellectual freedom issues in June. Working on the Collection Management Action Plan to right size collections.

National City (Alex) – Discover and Go, Link+ implementation. New Principal/Children’s Librarian started, Danielle Ghio. 2nd day. July 29th end of Summer program. Wild Wonders petting zoo. City Manager, Asst City Manager positions filled with Acting staff.

Coronado (Nick) – Discover and Go launched. Put into newspaper, social media. Nonresidents don’t have access. Launched the Palace Project. Majority of their collection is from the State Library collection. Have not integrated their other collections yet.

8. Next Meeting(s)

- a. October 18, 2023